

A FRAMEWORK FOR TRANSPARENCY AUDIT(2024-25)
(DC OFFICE, SEEPZ-SEZ, MUMBAI)

4. E. Governance:

Sr. No.	Item	Details of disclosure
4.5	Such other information as may be prescribed under [Section 4(i) (b) (xvii)]	<p>(i) Grievance redressal mechanism :- → There is Grievance Redressal Mechanism is available to public which can be accessed through website of SEEPZ-SEZ wherein daily video Conference facility for 1 hour is available which was hosted by Assistant Development Commissioner. As per instruction No. 118 dated 19.02.2025 of MoC&I, a weekly 'Jan Sunwai' through Video Conference on every Tuesday is chaired by Development Commissioner, SEEPZ-SEZ accessible through the website of SEEPZ-SEZ and open for public and MoC&I also take action taken report for the same. → Public Grievances are received by the MoC&I, New Delhi both Manually and via e-mail, disposed with replies sent to MoC&I as well as Applicant.</p> <p>(ii) Details of applications received under RTI and information provided :- https://seepz.gov.in/uploads/17501739816851891deccac_4.6%20(i)%20%20(ii).pdf</p> <p>(iii) List of complete schemes/projects/programmes – Megha CFC https://seepz.gov.in/common-facilitation-center & NEST-01 https://seepz.gov.in/nest-1</p> <p>(iv) List of schemes/projects/programme underway – NEST-02 https://seepz.gov.in/nest-2</p> <p>(v) Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract: https://seepz.gov.in/uploads/17501847796851b34b24310_4.5%20(v)%20Contract%20Details.pdf</p> <p>(vi) Annual Report:- 2023-24:https://seepz.gov.in/uploads/17501843446851b19856c9a_Point%204.5%20(vi)%20F.Y%202023-24.pdf 2022-23:https://seepz.gov.in/uploads/17501844366851b1f46b9eb_Point%204.5%20(vi)%20F.Y%202022-23.pdf</p> <p>(vii) Frequently Asked Question (FAQs):- https://seepz.gov.in/uploads/17501845466851b262b31e7_4.5%20(vii)%20FAQs.pdf</p> <p>(viii) Any other information such as a) Citizen's Charter: - https://seepz.gov.in/uploads/175042524068555e981506d_4.5%20(viii)%20Citizen%20Chart.pdf b) Result Framework Document (RFD):- NIL. c) Six monthly reports on the – NIL. d) Performance against the benchmarks set in the Citizen's Charter:- NIL.</p>

